

OOSH Family Update COVID - 19

Tuesday 9th June 2020

Figtree Heights OOSH
Fun, Adventure & Play Everyday



Dear OOSH Families,

We now have confirmation on when we will be switching back to regular fee processing under the Child Care Subsidy (CCS). Please read this information carefully.

FEES AND PAYMENTS

- Families will be charged **GAP FEES** as of **13th July 2020**
- The current Early Childhood Relief Package will end on **12th July 2020**.
- The CCS system will restart on **13th July 2020**.
- If you wish to have a reoccurring payment of your owed fees, please set this up to start week of **13th July 2020**.

BOOKINGS AND ABSENCES

- Review your **PERMANENT BOOKINGS**. To **change** or **end** your booking from 13th July 2020, contact the service via email. (this will be a change that comes into effect start of Term 3 2020)
- **Absences** will be counted as of 13th July 2020. Each child has 42 allowable absence for the 2020/2021 financial year. Additional absences can be claimed through MyGov and are being granted due to COVID-19 until 20th Dec 2020.
- **Non-Notification Fees** apply as of 13th July 2020. Notifications of absences need to be made in advance through the My Family Lounge app each day and can be made 2 weeks in advance.

CHILD CARE SUBSIDY

- Update your 2020/2021 financial year estimate through your My Gov account. For more information see this link [updating your family income estimate for the 2020-21 financial year](#) on the Services Australia website.
- The activity test for CCS will be eased until 4th October 2020 to support eligible families who have been impacted by COVID-19. You can claim CCS through your My Gov account.

COVID-19 SAFETY MEASURES IN PLACE @ OOSH

Please remember these safety measures are in place at our service.



- Parents / Guardians are to drop off and pick up from the Pebbled Zone COLA area only. Please ensure you are remaining 1.5m apart from other children and adults during your time at the service.
- Educators will confirm and sign in / sign out your child on your behalf. Please ensure you are communicating with an educator on your arrival.
- Additional handwashing procedures are in place for all children
- Parents / Guardians please use the hand sanitiser available at the table in the Pebbled Zone.
- Additional cleaning is in place during all sessions.

Thank you

Sheree Springhetti & the OOSH Team



Figtree Heights OOSH

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