

OOSH Family Update COVID - 19

Monday 23/3/2020

Figtree Heights OOSH
Fun, Adventure & Play Everyday



Dear OOSH Families,

The educators and committee management are aware of the continuing changes COVID-19 is bringing for our community and the world. We will continue to follow the guidance and directives of the Australian Government and NSW Department of Education throughout this time. It is our priority to continue to support our families and educators through this whilst still taking actions that support maintaining viability for our community based not-for-profit service.

The NSW Government has taken significant new steps to further support social distancing and wellbeing of children in schools. In support of this, our service will also be increasing our actions in response to COVID-19.

- Families are encouraged to keep their children home from OOSH if possible in line with NSW Government Directives for schools
- Our service will continue to provide care for families who require supervision during our session times for those who need it.
- Current permanent and casual bookings for our service will remain as active bookings.
- Current vacation care program will continue to operate, however if there are changes these will be communicated ASAP

Actions for you to take

- Families who have permanent bookings who will not be attending Before school care (BSC) or After school care (ASC), please notify of your absence through the My Family Lounge app and web. Our 2 week notification limit has been extended to accommodate care changes up to the end of term.
- Absences can be made up to 7am for BSC and 2:45pm for ASC on the day of care, fees will remain for care bookings and non-notification fees will stay in place for non-notification of absences before care sessions.
- Casual bookings can be cancelled up to 2:45pm on the day of care. Fees will remain for non-notification of cancelling these bookings.
- All absences are eligible to receive allowable absences up to 42 days per financial year.
- Additional absences can be claimed in extension to this under Australian Government Child Care Subsidy legislation.
- Additional financial support can be claimed in cases of financial hardship in relation to childcare subsidy

Further Information on available support options can from Department of Education, skills and Employment can be found here:

https://docs.education.gov.au/system/files/doc/other/coronavirus_info_sheet_no_1_as_at_19_march_2020.pdf

We will continue to work to clarify our responses our service makes moving forward in the coming days and will strive to provide updates to you all as soon as possible.

Thank you for your continued support during this time

Sheree Springhetti & FHPS Committee Management team



Figtree Heights OOSH

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