

OOSH Family Update COVID - 19

Tuesday 31/3/2020

Figtree Heights OOSH
Fun, Adventure & Play Everyday



Dear OOSH Families,

We would like to thank all of our OOSH families for their continued support and communications with us for far. We would like to reassure you that we are continually working to maintain the operations of our OOSH service as well as taking strides to ensure we will be able to continue to provide our services to you now and into the future.

- Before and after school care is in operation for families needing care due to essential work/activities
- Vacation care is in operation during the upcoming school holidays for families needing care due to essential work/activities

There have been some Government financial support initiatives created for families as well as businesses and we encourage all families to review their eligibility for government financial support for your family.

While our first priority is the continued health and safety of everyone in the FHOOSH community, we are also working hard to maintain the viability of our service so that we can continue employing our staff and providing care for your families both throughout this crisis and into the future. As a community based not for profit service, our continued operations rely heavily on the fees received through our attendances and bookings, any support families can provide through maintaining permanent bookings is greatly appreciated. This will enable us to continue accessing childcare subsidy payments under the latest funding arrangements. We will also be reviewing what support is available for our service in maintaining operations costs and wages for our educators. At all times we will endeavour to implement actions that are in the best interests of all parties.

Reminders for families:

- Please NOTIFY of all absences for booked care days. This can be done using the My Family Lounge app, or through the My Family Lounge web browser. If you cannot access either of these, please email your absent days directly to centre@fhoosh.net
- **Vacation Care** is approaching. If you have made a booking and will not be attending, please notify of your absence before **Friday 3rd April**. After this date, fees for booked days will apply regardless of attendance.
- All bookings can be made right up to the session start time and before 12pm for a vacation care day. For families who need last minute care, you can book in using the My Family Lounge app on the day you need care.
- Permanent Bookings currently available – if you are on our waitlist for a permanent place and currently need care, please get in touch to discuss this.

Please remember these actions are now in place for our service

- Families are encouraged to keep their children home from OOSH if possible, in line with NSW Government Directives for schools
- Our service will continue to provide care during session times for families who require supervision due to work/essential activities
- Current permanent and casual bookings for our service will remain as active bookings.
- Current vacation care program will continue to operate. Any further changes will be communicated ASAP

Further Information on available support options can from Department of Education, skills and Employment can be found here:

https://docs.education.gov.au/system/files/doc/other/coronavirus_info_sheet_no_1_as_at_19_march_2020.pdf

Thank you for your continued support and we wish you all the very best.

Sheree Springhetti & FHPS Committee Management team



Figtree Heights OOSH

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